

Privacy Policy

1. Introduction

Welcome to MTALX Energy. We are committed to safeguarding your privacy and ensuring that your personal data is protected. This Privacy Policy outlines how we collect, use, disclose, and protect your information in compliance with applicable data protection laws, including the UK General Data Protection Regulation (UK GDPR) and the United Arab Emirates Personal Data Protection Law (PDPL).

2. Information We Collect

We may collect the following types of personal information:

- Identity Information (e.g., name, nationality, company name, job title)
- Contact Information (e.g., email address, phone number, mailing address)
- Business Information (e.g., company registration details, VAT number, payment details)
- Website Usage Information (e.g., IP address, browser type, cookies, device identifiers)
- Communications Data (e.g., correspondence, inquiries, feedback)

We collect this data through our website, business interactions, customer support, and social media engagement.

3. How We Use Your Information

We use your personal data for the following purposes:

- To provide and improve our products and services
- To process transactions and manage business relationships
- To communicate with you regarding inquiries, updates, and marketing (if consented)
- To comply with legal and regulatory requirements
- To enhance website security and improve user experience

4. Legal Basis for Processing

We process your data based on:

- Your Consent (where applicable, e.g., for marketing communications)
- Contractual Obligations (to provide services or process transactions)
- Legal Compliance (to fulfill regulatory obligations in the UK and UAE)
- Legitimate Interests (for business operations, security, and fraud prevention)

5. Data Sharing and Transfers

We may share your information with:

- Third-party service providers for business operations (e.g., IT, payment processing, legal compliance) Regulatory authorities, if required by law
- Our affiliates, partners, and suppliers for business collaboration
- If transferring personal data outside the UK or UAE, we ensure appropriate safeguards, such as Standard Contractual Clauses (SCCs) or equivalent legal protections.

6. Data Retention

We retain your personal data only for as long as necessary to fulfill the purposes for which it was collected, comply with legal obligations, or resolve disputes.

7. Your Rights

Depending on your location and applicable laws, you have the following rights:

- Access: Request a copy of your personal data.
- Correction: Request corrections to inaccurate data.
- Deletion: Request data erasure under certain conditions.
- Restriction: Request to limit data processing.
- Objection: Object to data processing based on legitimate interests.
- Data Portability: Request data in a structured, commonly used format.
- Withdrawal of Consent: If processing is based on consent, you may withdraw it at any time.

To exercise these rights, contact us at team@mtalxenergy.com.

8. Data Security

We implement appropriate technical and organizational measures to protect your data from unauthorized access, alteration, disclosure, or destruction.

9. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance website functionality and analyze usage. You can manage cookie preferences through your browser settings.

10. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available on our website, with the 'Effective Date' stated at the top.

11. Contact Us

For any questions regarding this Privacy Policy or your personal data, contact us at:

- MTALX Energy
- Email: team@mtalxenergy.com

By using our website or engaging with us, you acknowledge that you have read and understood this Privacy Policy and consent to our data practices.